

FAQs relating to EOI

S.No	Query	Clarification
1	Can the Training Partner (TP) who is not having experience in Tourism and Hospitality apply?	Yes.
2	Will separate files have to be prepared for each centers or in one file we have to write all details?	The common details can be kept in a common file (e.g. details of NGO Darpan, PAN No.,etc.). However, for centre specific details, separate files are to be maintained.
3	Will Geo tagged Center photographs (of Labs & Classrooms) have any role in selection?	Geo tagged photographs are to be provided for establishing authenticity of the centres and the infrastructure present at that centre. It should also be ensured that the photographs are of good quality. However, in case, the IA has not established the centre dedicatedly for Tourism and hospitality sector but has a centre for some other skill sector or for Tourism and Hospitality sector at some other location where they are carrying out or have carried out skill development training program, they can furnish the photographs of that centre. In such a case, the IA, if selected, will have to furnish the geo-tagged photographs of the centre approved by the Screening Committee in such a time as may be granted by the Screening Committee. Also, the targets will be given only after due satisfaction and approval of the Committee.
4	How many centers can any entity apply ?	There is no restriction on the number of centres to be applied. However, it would be ideal for an entity to apply for 5 centers initially. However, if the Implementing Agency has the requisite infrastructure, more centers can be applied for, subject to fulfilment of the laid out EOI norms.
5	Is there any minimum number of job roles / course / trade to be applied by an IA?	Two.

6	In which case the Demand Draft amounting to Rs 20,000/- would be refunded and in which case it will be forfeited?	As per para 12 of EOI, if the applicant's organization gets empaneled, the Demand Draft amounting to Rs 20,000/- would be refunded. If the applicant's organization does not get empaneled, the Demand Draft amounting to Rs 20,000 would not be refunded. The Demand Draft amounting to Rs 10,000/- shall be non-refundable irrespective of empanelment or non-empanelment.
7	If the organization has already applied for grants and funding from any State and not yet received any grants, are they eligible to submit this RFP?	If the organization has already executed work orders for at least three preceding years prior to applying against this EOI, irrespective of receipt of grants/funding from any State, it is eligible to apply. The marking criteria for this may be seen at S.No. 3 of the table given under point no.11.
8	Can the Completion Certificate received from State Government which has placement proof can be considered as the supporting document for Technical Capability related to placement details?	Yes, such government approved certificates would be considered in establishing your credibility and suitability for empanelment. However, such certificate (s), along with fulfilling the already laid out EOI guidelines would be considered in determining the suitability of the application for empanelment under this scheme, subject to the satisfaction of the screening and selection committee.
9	Please clarify about technical partner and financial partner. What is the criteria for making consortium?	Two partners (one being the technical partner and other being the financial partner) can come together to apply for empanelment by entering into a Memorandum of Understanding (MoU) with terms and conditions mutually agreeable to both the partners. However, they will have to declare a 'Lead Partner' to the Ministry who will be the single point of contact as well as will be responsible for overall implementation of the targets/training under the Scheme. It may be noted that the individual financial criteria shall be applicable for the financial partner and the individual technical criteria shall be applicable for the technical partner. Combining of technical and financial conditions to fulfil the eligibility criteria is not allowed.
10	What is the total stipend amount that candidates will receive and when?	The information related with stipend, reimbursement of claims etc. is given in the Scheme guidelines which are available on the website of the Ministry.

11	How much target a centre will receive per job role	Targets would be allocated to agencies on the basis of capability and suitability with respect to infrastructure, availability of trainers, mobilization of students etc. In this regard, decision of Ministry of Tourism would be final.
12	Preference of training centre applied for District/ States (Strictly as per the list given in EOI) - District and State list is not given in EOI.	The agency has to provide their preference of District / State at the time of submitting their application against the EOI.
13	Is an Implementing Agency required to submit annexure C (Bank Mandate Form) separately for each centre.	Ideally, the IA should open one dedicated account for all payments pertaining to CBSP Scheme. However, if the IA wish to maintain a separate account for each centre, then accordingly, separate Annexure C needs to be submitted for each center as per para 8 of EOI.
14	The standard application format does not have options to propose the training type to be conducted, whether it is "Residential or Non-Residential"?	All the courses are non-residential courses. However, if the IA enrolls outstation candidates (more than 80 KMs away from the centre), then IA has to provide for accommodation to those candidates for which the reimbursement will be made as per the scheme guidelines
15	We have experience in tourism and hospitality. We have our own training institute. Can we apply?	Yes. Agency can apply.
16	To submit this project, the Annexure given is to be filled or what else is to be submitted?	All the supporting documents in support of the information and details are required to be furnished as requested in EOI.
17	If we are applying under Consortium of two institutions, then what are the documents of Financial Partner that will be required?	The documents that are required would be the same as already mentioned in the EOI guidelines as available on the website of Ministry of Tourism. Other eligibility criteria in EOI guidelines such as average turnover etc. would also be applicable. In addition, the IA would have to declare a Lead partner out of the two partners, who will be responsible for executing the program.
18	Will there be any physical inspection that has to be conducted in the institute just like we did in the past proposals ?	Physical Inspection has been done away with. However, surprise inspection would be carried out at the time of running of courses/trades as and when decided by the Ministry.

19	Whether only ToT organized by Mot be required or our trainers have to go ToT program organized by THSC as well?	Training of Trainers would be carried out by NCHMCT, Noida. Information regarding the same would be shared well in advance.
20	We had applied in February 2022 for the same project. Will our previous application be considered for this EOI? Or do we need to submit a fresh application against this EOI? If we have to apply again, what will happen to previously submitted 3 demand drafts ?	Ministry has done away with the previous process of empanelment and has dispatched/returned all the DDs. The Institutes have also been advised to apply afresh against the EOI. In case, you have not received DD, you may contact PMUSD at the address given in the EOI document.