

**GOVERNMENT OF INDIA  
MINISTRY OF TOURISM**

**LOK SABHA  
UNSTARRED QUESTION NO.3780  
ANSWERED ON 16.03.2026**

**CBSP SCHEME IN TAMIL NADU**

**3780.SHRI SELVAM G:  
SHRI C N ANNADURAI:**

**Will the Minister of TOURISM be pleased to state:**

- (a) whether the Government has reviewed the progress of the Capacity Building for Service Providers (CBSP) programme in Tamil Nadu, particularly in enhancing service standards and employability in tourism and hospitality sectors;**
- (b) the details of the number of candidates trained and certified under CBSP in the said State during the last three years, year and district-wise;**
- (c) whether the programme has contributed to improved service Quality, Entrepreneurship and local employment generation in key tourism destinations of Tamil Nadu;**
- (d) the details of the funds allocated, released and utilised for CBSP training initiatives in the said State during the said period; and**
- (e) the details of the steps taken/being taken to expand the reach of CBSP, strengthen industry partnerships and ensure sustainable skill development outcomes for youth and service providers across Tamil Nadu?**

**ANSWER**

**THE MINISTER OF TOURISM (SHRI GAJENDRA SINGH SHEKHAWAT)**

**(a) to (e): The Ministry of Tourism has put in place “Capacity Building for Service Providers” (CBSP) scheme to provide education, training and certification, etc. to the tourism service providers covering different stakeholders of Hospitality and Tourism sector. This is to ensure enhanced service standards and to increase the employability of service providers across the country including Tamil Nadu.**

**The Ministry of Tourism has conducted a third party evaluation of CBSP scheme through Quality Council of India (QCI). QCI in its report 2025, has reaffirm that the CBSP scheme has made a substantial contribution in enhancing the quality, employability and entrepreneurship of country's tourism and hospitality workforce including Tamil Nadu.**

**The various training programmes under CBSP like Hunar Se Rozgar Tak, Entrepreneurship Programme, Skill Testing & Certification, Tourism Awareness Programme, etc. have been executed through Institutes of Hotel Management, Food Craft Institutes, empanelled institutes, Industry partners across the country including Tamil Nadu. These programmes under CBSP Schemes are aligned as per the need of Tourism industry to ensure involvement of local community, youth, service providers, etc. for sustainable development of the same.**

**A statement showing number of Certified/Trained persons and amount released under the Scheme of CBSP in Tamil Nadu during FY 2022-23 to FY 2024-25 is annexed.**

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**ANNEXURE**

**STATEMENT IN REPLY TO PARTS (a) TO (e) OF LOK SABHA UNSTARRED QUESTION NO.3780 ANSWERED ON 16.03.2026 REGARDING CBSP SCHEME IN TAMIL NADU RAISED BY SHRI SELVAM G AND SHRI C N ANNADURAI**

**Details of number of persons trained and amount released under the scheme of Capacity Building for Service Providers (CBSP) in the state of Tamil Nadu during the FY 2022-23 to FY 2024-25 are as follows:**

<b>Financial Year</b>	<b>No. of persons trained/certified</b>	<b>Amount released (in Lakh)</b>
<b>2022-23</b>	<b>3137</b>	<b>92.12</b>
<b>2023-24</b>	<b>3644</b>	<b>100.43</b>
<b>2024-25</b>	<b>2324</b>	<b>152.63</b>

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