GOVERNMENT OF INDIA MINISTRY OF TOURISM

RAJYA SABHA UNSTARRED QUESTION NO.3336 ANSWERED ON 21.08.2025

TOURIST SAFETY IN HIGH-RISK DESTINATIONS

3336 SHRI DEREK O' BRIEN:

Will the Minister of **Tourism** be pleased to state:

- (a) whether the Ministry has taken any steps to review of the safety and emergency response protocols for tourists in conflict-prone or high-risk areas, particularly in light of April 2025 incident in Pahalgam;
- (b) if so, the details of measures taken to strengthen on-ground safety mechanisms for tourists;
- (c) whether the Ministry proposes to issue standard operating procedures, advisories, or digital alert systems to safeguard domestic and international tourists visiting such destinations, if so, the details thereof; and
- (d) whether consultations have been held with State Governments and other stakeholder for the implementation of safety measures, if so, the details thereof?

ANSWER

THE MINISTER OF TOURISM

(SHRI GAJENDRA SINGH SHEKHAWAT)

(a) to (d): Safety and Security of tourists is essentially a State Government subject. However, the Ministry of Tourism has been continuously taking up the matter with all the State Governments/Union Territory (UT) Administrations for setting up of dedicated Tourism Police to strengthen on-ground safety mechanism for tourists. With the efforts of Ministry of Tourism, the State Governments /UT Administrations of Telangana, Andhra Pradesh, Delhi, Goa, Karnataka, Kerala, Maharashtra, Himachal Pradesh, Jammu and Kashmir, Madhya Pradesh, Odisha, Punjab, Rajasthan, Sikkim and Uttar Pradesh have deployed tourist police, in one form or the other.

As a part of the Ministry's continuous endeavors to make travel for tourists safe and secure, the Ministry of Tourism has set up a 24x7 Multi-Lingual Tourist Helpline on the toll free number 1800111363 or on a short code 1363 in 12 Languages including 10 international languages (German, French, Spanish, Italian, Portuguese, Russian, Chinese, Japanese, Korean, Arabic), Hindi and English for domestic and foreign tourists to provide support service in term of information relating to Travel in India and to offer appropriate guidance to tourists in distress, while travelling within India.

The Government has set up a dedicated non-lapsable corpus fund - Nirbhaya Fund, being administered by Department of Economic Affairs, Ministry of Finance, which can be utilized for projects specifically designed to improve the safety and security of women.

Ministry of Tourism has been periodically requesting all State Governments and Union Territories for availing the benefits of the 'Safe Tourism Destinations for Women' under Nirbhaya fund which can be utilized for projects specifically designed to improve the safety and security of women tourists.

Ministry of Tourism sanctioned a total of Rs.16.79 crore (approx.) to Madhya Pradesh Tourism under the "Safe Tourism Destination for Women" Scheme.
