

GOVERNMENT OF INDIA
MINISTRY OF TOURISM

RAJYA SABHA
UNSTARRED QUESTION NO.2061
ANSWERED ON 12.12.2024

REGISTERED AND UNREGISTERED TRAVEL AGENTS IN THE COUNTRY

2061 SHRI SANT BALBIR SINGH:

Will the Minister of **TOURISM** be pleased to state:

- (a) whether Government has any information about registered and unregistered travel agents, if so, the details thereof, State-wise/UT-wise;
- (b) action taken against fake travel agents during the last five years and its impact thereof; and
- (c) the details of action taken against agents without licenses?

ANSWER

THE MINISTER OF TOURISM

(SHRI GAJENDRA SINGH SHEKHAWAT)

(a) to (c): The Ministry of Tourism, Government of India through a voluntary scheme grants recognition/approval to different categories of service providers in the Travel Trade and Hospitality industry.

Details of tour operators and travel agents approved/recognised by Ministry of Tourism as on date are placed at **Annexure**.

Ministry receives complaints through Centralized Public Grievance Redress and Monitoring System (CPGRAMS) portal and directly related to service delivery by Tourism & Hospitality service providers. Such cases are sent to the authority concerned for taking appropriate actions, under relevant rules and regulations.

ANNEXURE

STATEMENT IN REPLY TO PARTS (a) TO (c) OF RAJYA SABHA UNSTARRED QUESTION NO.2061 ANSWERED ON 12.12.2024 REGARDING REGISTERED AND UNREGISTERED TRAVEL AGENTS IN THE COUNTRY RAISED BY SHRI SANT BALBIR SINGH.

STATE/UT WISE NUMBER OF APPROVED/RECOGNISED TOURISM SERVICE PROVIDERS UNDER MINISTRY OF TOURISM.

S.No	State/Union Territory	Number of Recognised Tourism Service Providers
1.	Andaman and Nicobar Islands	10
2.	Andhra Pradesh	06
3.	Assam	26
4.	Bihar	18
5.	Chandigarh	06
6.	Chhattisgarh	04
7.	Delhi	529
8.	Goa	07
9.	Gujarat	40
10.	Himachal Pradesh	14
11.	Haryana	92
12.	Jharkhand	05
13.	Jammu And Kashmir	20
14.	Karnataka	29
15.	Kerala	69
16.	Ladakh	02
17.	Lakshadweep	01
18.	Maharashtra	128
19.	Manipur	08
20.	Madhya Pradesh	14
21.	Meghalaya	04
22.	Odisha	15
23.	Punjab	16
24.	Puducherry	01
25.	Rajasthan	53
26.	Sikkim	03
27.	Tamil Nadu	58
28.	Tripura	04
29.	Telangana	17
30.	Uttarakhand	13
31.	Uttar Pradesh	99
32.	West Bengal	94
	Total	1405
