

# 24x7 Toll-Free Tourist Helpline

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The Ministry of Tourism launched the 24x7 Toll Free Multi-Lingual Tourist Help Line on 08.02.2016. The languages handled by the Tourist Helpline include ten (10) International languages besides English and Hindi. This service is available on the toll-free number 1800-11-1363 or on a short code 1363 and operational 24X7, 365 days.

The objective of this multi-lingual helpline is to provide support service in terms of providing information relating to travel and tourism in India to the domestic and international tourists and also to advise the callers of action to be taken during the times of need while travelling in India and if required, alert the concerned authorities.

The number of calls received on the Helpline is dynamic in nature. Total number of calls received on the Helpline since its launch is approximately 7.9 lakh.

In order to improve the efficiency and effectiveness of this multilingual tourist assistance service, the manpower involved is provided training at regular intervals and they are updated on recent developments of tourism in India.

This information was given by Union Minister for Tourism and Culture Shri Gajendra Singh Shekhawat in a written reply in Rajya Sabha today.

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**BY/SKT**

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