

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.608
ANSWERED ON 24.07.2023**

REVENUE GENERATED FROM MEDICAL TOURISM

608. SHRI DUSHYANT SINGH:

Will the Minister of TOURISM be pleased to state:

- (a) the number of foreign tourists visits and domestic travelers who travelled for the purpose of medical tourism during the last 5 years, State/UT-wise;**
- (b) the amount of revenue generated from medical tourism during the last 5 years;**
- (c) the grievance-redressal mechanism for international medical patients; and**
- (d) the financial assistance given under the Market Development Assistance Scheme to Wellness Tourist Service Providers and the Medical Tourist Service Providers especially for the State of Rajasthan during the last 5 years, year-wise?**

ANSWER

THE MINISTER OF TOURISM

(SHRI G. KISHAN REDDY)

(a): The details of Foreign Tourist Arrivals (FTAs) in India came for medical purpose during 2017 to 2021 are given below:

Sr. No.	Year	Total FTAs in India (Figures in Lakh)	FTAs in India for medical Purpose (Figures in Lakh)
1.	2017	100.3	4.95
2.	2018	105.6	6.44
3.	2019	109.3	6.97
4.	2020	27.44	1.83
5.	2021	15.27	3.23

Source: Bureau of Immigration

The purpose-wise Domestic Tourist Visits and State-wise Foreign Tourist Arrivals are not maintained by Ministry of Tourism.

(b): This data is not maintained.

(c): Ministry of Tourism (MOT) through the Centralized Public Grievance Redress and Monitoring System (CPGRAMS) portal receives complaints/grievances/suggestions related to service delivery deficiency, cheating etc. The CPGRAMS portal is available to the citizens 24x7 to lodge their grievances related to inappropriate trade practices by Tourism & hospitality service providers. The foreign tourists also register their complaints/grievances on the portal through Indian registered mobile number. Apart from this, complaints/grievances are also received from foreign tourists through email, directly and through overseas field offices of Ministry of Tourism. All such matters are examined in the Ministry and taken up with the concerned travel & tourism service providers for resolution of the complaints/grievances. Accordingly, reply of the grievances is furnished to the complainants.

(d): The details of financial assistance given under the Market Development Assistance (MDA) Scheme to Wellness Tourist Service Providers and Medical Tourist Service Providers during last five years are placed at Annexure.

ANNEXURE**STATEMENT IN REPLY TO PART (d) OF LOK SABHA UNSTARRED QUESTION NO.608 ANSWERED ON 24.07.2023 REGARDING REVENUE GENERATED FROM MEDICAL TOURISM.****STATEMENT SHOWING THE EXPENDITURE INCURRED DURING 2018-19
(in Rs.)**

Market Development Assistance (MDA)				
S. No.	Name of the Organizer	Name of Event & Duration	Amount Sanctioned/ Approved	Amount Released
1.	M/s. Indian Holiday Pvt. Ltd. 70, L.G.F. World Trade Centre, Brakhamba Lane, New Delhi	Medical Tourism Fair WTM - 2017 held in London (UK) from 8 th to 11 th November 2017	2,00,000	2,00,000
2.	M/s. Grant Medical Foundation (Ruby Hall Clinic), 40, Sasson Road, Pune - 411001	Medical Tourism Fair – Oman Health Exhibition and Conference to be held at Oman from 9 th to 11 th October 2017	2,00,000	2,00,000
3.	M/s. AJ Travels Pvt. Ltd. SCO – 9, Silver City Extn. Zirakpur	Medical Tourism Fair – ITB Berlin – 2018 in Germany from 7 th to 11 th March 2018	1,20,499	1,20,499
4.	M/s. Indian Holiday Pvt. Ltd. 70, L.F.F. World Trade Centre, Barakhamba Lane, New Delhi – 110001	Medical Tourism Fair – ATM Dubai (UAE) from 22 nd to 25 th April 2018	2,50,000	2,50,000
5.	M/s. Somatheeram Research Institute and Ayurveda Hospital Pvt. Ltd. Trivandrum	Wellness Tourism Fair – MITT 2018 held at Moscow from 13 th to 15 th March 2018	2,50,000	2,50,000
			Total	10,20,499

STATEMENT SHOWING THE EXPENDITURE INCURRED DURING 2020 - 2021

(in Rs.)

Market Development Assistance (MDA)				
S. No.	Name of the Organizer	Name of Event & Duration	Amount Sanctioned/ Approved	Amount Released
1.	M/s Asian Institute of Medical Sciences, Faridabad, Haryana (Blue Sapphire Healthcares Pvt. Ltd.)	Financial Assistance (Market Development Assistance) to M/s Asian Institute of Medical Sciences, Faridabad for participation of Mr. Sailesh Kumar Jha, Group Head, in the India Medical Tourism Destination Exhibition (IMTD) held 28th - 30th September 2019 in Ethiopia	2,50,000	2,50,000
2.	M/s. A.J. Hospital & Research Centre, Mangaluru	Financial assistance (Market Development Assistance) to M/s. LMET A.J. Hospital & Research Centre, Mangaluru for participation of Dr. Prashanth Marla, Medical Director, in the India Medical Tourism Destination Exhibition (IMTD) held 28-30 September 2019 in Ethiopia	2,50,000	2,50,000
3.	M/s Dr. Balabhai Nanavati Hospital, Mumbai	Financial Assistance (Market Development Assistance) to M/s Balabhai Nanavati Hospital, Vile Parle, Mumbai for participation of Dr. Suruchi Desai, Sr Consultant, in India Medical Tourism Destination Exhibition (IMTD) held 28 - 30 September 2019 in Ethiopia	2,50,000	2,50,000
			Total	7,50,000
