

**Ministry of Tourism  
Government of India  
(Travel Trade Division )**

7th Floor,  
Chanderlok Building,  
36 Janpath Road,  
New Delhi - 110 001

F.No.: TT/38/2020

Date: 03.11.2021

**TENDER DISCHARGE NOTICE**

**Subject: Tender No.: TT /38/2020 dated 13/09/2021 for appointment of agency/firm for setting up an integrated system for providing information to tourists through Tourist Info Line (TIL) / Helpline, Tourist Information Centres at selected 09 airports, and interacting with tourists through Chat Bots linked to Incredible India official website ([www.incredibleindia.org](http://www.incredibleindia.org)) and handling tourist complaints under CPGRAM portal.**

This is to inform that the above captioned tender for the Appointment of agency/firm for setting up an integrated system for providing information to tourists through Tourist Info Line (TIL) / Helpline, Tourist Information Centres at selected 09 airports, and interacting with tourists through Chat Bots linked to Incredible India official website ([www.incredibleindia.org](http://www.incredibleindia.org)) and handling tourist complaints under CPGRAM portal by the Ministry of Tourism has been discharged due to the lack effective competition.



(Niraj Sharan)  
Assistant Director General (TT)