

Government of India
Ministry of Tourism
(TT Division)

File no. TT/38/2020

Dated:13/09/2021

Subject:- Request for proposal for Setting of an integrated system for providing information to tourist through Tourist Info Line (TIL) / helpline, tourist information centre at selected 09 Airports, interacting with tourist with Chat Bots linked to Incredible India official website (www.incredibleindia.org) and handling tourist complaints under CPGRAM portal.

I am directed to attach the RFP document bearing reference no. TT/38/2020 dated 13.09.2021 regarding Setting of an integrated system for providing information to tourist through Tourist Info Line (TIL) / helpline, tourist information centre at selected 09 Airports, interacting with tourist with Chat Bots linked to Incredible India official website (www.incredibleindia.org) and handling tourist complaints under CPGRAM portal.

2. The interested bidding agencies may like to go through the details and the procedures mentioned in the said REP documents . Important dates are also given in the RFP document. Corrigendum/ Amendments/ Clarifications in respect of this RFP, if any, will be posted on websites - www.tourism.gov.in, <https://eprocure.gov.in/eprocure/app> only. Therefore, interested bidding agencies may like to keep on checking the above mentioned websites for such details.

(Niraj Sharan)

Assistant Director General(TT)

Encl.As above

To,

All interested bidding agencies