

Government of India  
Ministry of Tourism  
(H&R Division)

C-1 Hutments  
Dalhousie Road  
New Delhi – 110 011  
Telfax: 01123012810

No:10-HRACC(7)/02

Date : 07-05-2012

To,

1. Secretary (Tourism), All State Govts. / Union Territory Administrations
2. Secretary General, Federation of Hotel & Restaurant Associations of India (FHRAI)
3. President, Hotel Association of India (HAI)
4. President, Indian Heritage Hotels Association (IHHA)
5. All Indiatourism Offices in India

**Subject : Revised Guidelines for Approval of Stand Alone Restaurant.**

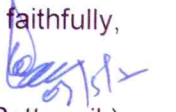
Madam / Sir,

Enclosed please find a copy of the amended 'Guideline' for Approval of Standalone Restaurants w.e.f. 16.04.2012 which has incorporated Differently Abled Facilities in Shopping Malls and Heritage Buildings. This amendment will come into force with immediate effect.

You are requested to kindly circulate and publicize the amended Guidelines.

2. These Guidelines are also available on the official website of the Ministry of Tourism [www.tourism.gov.in](http://www.tourism.gov.in)

Yours faithfully,



(M.R.Pattanaik)  
Asst D.G. (H&R)/  
Member Secretary HRACC

**Encl : As stated**

## Guidelines for approval of Stand alone restaurants

Restaurants are an integral part of a Tourist's visit to a place and as such the services offered by them can make or mar a visit. Restaurants are increasingly becoming popular with the tourists – both domestic and foreign as they intend to enjoy the taste of authentic food. Particularly cuisine of different States in the country. With the aim of providing standardized world class services to the tourists, the Govt. Of India, Department of Tourism has a voluntary scheme for approval of restaurants in the country. Such independent restaurants will be outside the hotels and should have more than 30 seats.

The Hotel & Restaurant Approval & Classification Committee (HRACC) Inspects and assesses the restaurants based on facilities and services offered.

Details of the criteria set and the documents required are gives in the Guidelines....

For approval of Restaurants, applications along with the requisite fees may be sent to the Regional Director, Indiatourism Office in whose region the Restaurant is located:

1. Regional Director,  
Indiatourism,  
West & Central Road  
123, M.Karve Road  
Mumbai-400020  
Tel. No-022-22033144/5  
E-mail [itgmumbai@gmail.com](mailto:itgmumbai@gmail.com)
2. Regional Director,  
Indiatourism,  
Northern Region  
88, Janpath.  
New Delhi-110001  
Tel No:-011-23320005/8  
E-mail [goitdelhi@tourism.nic.in](mailto:goitdelhi@tourism.nic.in)
3. Regional Director,  
Indiatourism,  
Southern Region  
154, Anna Salai, Chennai  
Tel. No:-044-28461459, 28460285  
E-mail: [indtour@dataone.in](mailto:indtour@dataone.in)
4. Regional Director,  
Indiatourism  
Eastern Region  
Embassy ,4,  
Shakespears Sarani,  
Kolkata.  
Tel. No:-033-2282 1475.  
E-mail: [indtour@cal2.vsnl.net.in](mailto:indtour@cal2.vsnl.net.in)
5. Regional Director,  
Indiatourism,  
North Eastern Region  
Assom Paryatan Bhawan,  
A.K. Azad Road, Paltan Bajar,  
Guwahati-781 008, Assam  
Tel: 0361-2737554, Fax: 0361-2737553  
E-mail: [indtourguwahati@nic.in](mailto:indtourguwahati@nic.in)

GENERAL TERMS, CONDITIONS & APPLICATION FORMAT FOR APPROVAL OF RESTAURANTS.

**Restaurants applying for approval must the following documentation: -**

1. Name of the Restaurant
2. Name and address of the promoters / owners with a note on their business antecedents.
3. Complete postal address of the Restaurant with tel. No / fax /e-mail.
4. Status of the owners /promoters.
  - (a) If public /private limited company with copies of Memorandum and Articles of Association.
  - (b) If partnership, a copy of partnership deed and certificate of registration.
  - (c) If proprietor concern, name and address of proprietor /certificate of registration.
5. Date on which the Restaurant became operational.
6. Details of Restaurant site with postal address, telephone no., fax no., e-mail., and distance from Airport/ Railway station /City Center/ Downtown shopping area (in kms)
7. Details of the Restaurant.
  - (a) Area (in sq. meters) with title –owned/leased with copies of sale /lease deed.
  - (b) Copy of Land Use Permit from local authorities.
  - (c) Number of seats.
  - (d) Toilet facilities for ladies and gents. The Restaurant located in a shopping mall, will also be considered for approval if it provides exclusive area on each floor for Restrooms offering spacious and well appointed Toilets for Gents/Ladies/Physically Challenged
  - (e) Details of public areas lobby /bar parking facilities, facilities for the physically challenged persons, Eco –friendly practices and other additional facilities. The area for each facility should be indicated in sq.ft. The Restaurant located in a shopping mall, will also be considered for approval if it provides exclusive area on each floor for Restrooms offering spacious and well appointed Toilets for Gents/Ladies/physically Challenged alongwith other additional facilities such as parking facilities.
  - (f) Restaurants that are located in heritage buildings where facilities for disabled guests cannot be made – This condition is relaxed if the restaurant is on the higher floors and lifts cannot be provided due to the heritage nature of the building provided the restaurant submits a document stating that the building is a heritage structure where addition and alterations are not allowed as per local laws.
  - (g) Details of Fire Fighting Measures /Hydrants, etc.
  - (h) Details of measures for energy/ water conservation and Eco-friendly measures and initiatives.
  - (i) Details of air –conditioning / power back –up.
  - (j) Area of the Restaurant –200sq .ft for restaurants of seating capacity upto 100persons and 300sq.ft for more than 100 persons.
8. Certificates/No Objection Certificates (attested copies)
  - (a) Certificate/ licence from Municipality/corporation to show that your establishment is registered as a Restaurant.
  - (b) Certificate/licence from concerned Police Department authorizing the running of a Restaurant.

