

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.2282
ANSWERED ON 08.07.2019**

SHORTAGE OF PROFESSIONALS IN TOURISM SECTOR

2282. SHRI H. VASANTHAKUMAR:

Will the Minister of TOURISM be pleased to state:

- (a) whether there is shortage of professionals in the tourism sector;**
- (b) if so, the details thereof;**
- (c) whether the Government proposes to set up Skill Development Centres for the tourism sector including pilgrimage places in the country; and**
- (d) if so, the details thereof, State/UT-wise?**

ANSWER

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)

(SHRI PRAHLAD SINGH PATEL)

(a) to (b): As per a study conducted by Ministry of Tourism to Assess the Requirement of Manpower in Hospitality and Travel Trade Sector in 2012, there is a demand and supply gap in manpower in tourism and hospitality sector especially in the non-managerial level. As per this study, the gap will be 7.55 lakh in non- managerial level and 1.09 lakh in managerial cadre by 2020-21.

(c) to (d): The Ministry of Tourism does not propose to set up Skill Development Centres for the tourism sector including pilgrimage places in the country. However, this Ministry is conducting skill development and capacity building courses across the country including pilgrimage places through the Central Institutes of Hotel Management/State Institutes of Hotel Management/Food Craft Institutes/Indian Institute of Tourism and Travel Management (IITTM)/ India Tourism Development Corporation (ITDC)/Kerala Institute of Tourism and Travel Studies (KITTS)/Private affiliated Institutes/Institutes identified by State Governments, Hotels/equivalent establishments under the State Tourism Development Corporations.

Ministry of Tourism has also launched a Pan India- Incredible India Tourist Facilitators Certification Programme (IITFC) to enable creation of a pool of well trained and professional Tourism Facilitators.
